



### Executive/Senior Management team

The senior management team of C-Care serves an executive function and is the custodian of C-Care's strategy as approved by the Board and is responsible for its execution. The team provides the Board and the Board Committees with sound information, advice and recommendations on the organisational structure, objectives, strategies, plans and policies of C-Care to enable the Board and its Board Committees to make informed decisions.

Each member of the Executive team has been assigned with clearly defined job objectives reviewed by the CGERNC of C-Care and is subject to annual performance appraisal with measurable KPIs overseen by the CEO of C-Care Group. The members are as follows:

<b>Chief Finance Officer of C-Care Group</b>	Mr. Ravin Kistoo
<b>Chief Operating Officer ("COO")</b>	
Darné	Mr. Clive Chung
Wellkin	Mr. Rudi Clarke
C-Lab	Mrs. Tina Sharma
<b>Chief People &amp; Continuous Improvement Officer/ Group Risk Officer</b>	Mrs. Annabelle Lonborg-Nielsen
<b>Head of Strategy, Marketing and Communication</b>	Mrs. Aurelie Aupee
<b>Chief Transformation Officer</b>	Mr. Jean-Yves Bestel

#### Ravin KISTOO

- Since August 2019, Group Chief Finance Officer of C-Care Group of companies.
- Director of C-Care Uganda and other subsidiaries of C-Care (Mauritius) Ltd/C-Care (International) Ltd.
- Director of Azur Financial Services Limited, the treasury vehicle of CIEL Group.
- Fellow Chartered Certified Accountant from London College of Accountancy, UK.
- Formerly the Group Finance Executive of Bayport Management Ltd where he has worked for almost 9 years.
- Also acquired working experience from UK namely PwC and Flemmings Chartered Accountants.

#### Clive CHUNG

- Holder of a master's in business administration (MBA) and followed an Executive Program with HEC Paris Executive Education
- Chief Operating Officer of C-Care Darné and C-Care Tamarin since 1<sup>st</sup> July 2020.
- Before taking over as Chief Operating Officer, served as the Director of Operations of C-Care Darné and C-Care Mauritius Head of HR
- Prior to joining C-Care, was working in the hospitality and financial services sectors in the fields of Human Resources, Training and Quality.

#### Rudi CLARKE

- Appointed as from 01 July 2022 as Chief Operating Officer of C-Care Wellkin and of C-Care North.
- Appointed as Director of Dencare effective from 15 June 2023 and as Chief Operating Officer of Retail C-Pharma effective from 1 April 2024.
- Previously Group Efficiency Manager for a leading South African private hospital group.
- Experienced professional with more than 10 years of managerial experience within the hospital and healthcare environment in South Africa, including Hospital General Management and Financial Management.

- Holder of a Bachelor of Accounting Science from University of Pretoria and a Bachelor of Accounting Science Honours degree from UNISA.
- Registered Auditor as well as Chartered Accountant (CA), South Africa.

#### **Tina SHARMA**

- Since 01 July 2020, General Manager of C-Lab and now overseeing C-Lab's activities under the capacity of Chief Operating Officer.
- Joined C-Care in 2014 as Lab Administrator at C-Care Darné and in 2016, appointed as Head of Patient Experience & Administration and Laboratory Services.
- In 2018, accepted the challenge of heading C-Lab as a standalone business unit.
- Rich experience in Customer Care, Project Management and Quality Assurance from her previous roles held both locally and internationally.
- Holder of a Postgraduate Diploma in Intellectual Property Rights Law and a master's degree in Life Sciences as well as completed Leadership management course with HEC Paris Executive Education.

#### **Annabelle LONBORG-NIELSEN**

- Since 01 July 2022, Chief People & Continuous Improvement Officer, as well as Group Risk Officer of C-Care.
- Joined C-Care since 01 August 2020 as Head of Learning, Leadership and Talent and moved in 2021 as Head of Learning, Quality and Continuous Improvement for all Business Units across C-Care.
- Has been in CIEL Group since Year 2017 as Director of the 361 Leadership and Management Academy at CIEL Textile Ltd.
- An experienced professional with more than 20 years in various industries (i.e., banking, insurance, renewable energy) in clients' portfolio management, project management, HR and Learning and Development.
- Holder of a Masters/*Diplôme D'Etudes Supérieures Spécialisées* (DESS) in Negotiation and International Project Management, a BSc in Business Administration, Commerce and Language, an Executive Leadership Program with HEC Paris and a Diploma in Training and Development.

#### **Jean-Yves BESTEL**

- Joined C-Care on 01 March 2021 as Head of Transformation and Digitalisation for all Business Units across C-Care.
- Recently nominated as Chief Transformation Officer of C-Care.
- An experienced professional with more than 15 years in treasury management, purchasing, finance and projects management in transformation and digitalisation.
- Holder of a BSc in Information Technology and Computer Science Software Engineering Stream; an ACCA Diploma in Financial Management and as well as an MBA from the University of Heriot Watt.
- Executive leadership program from HEC – Paris.

#### **Aurelie AUPEE**

- Appointed from 01 January 2022 as Head of Strategy, Marketing and Communications for C-Care.
- Previously Head of Communication in one of the most Prestigious Hotel Group in the Hospitality Industry in Mauritius.
- Experienced professional with more than 20 years in Communication & Marketing in the Industries of banking and Telecommunications & Hospitality in France and Mauritius.
- "Ecole des Hautes Etudes en Sciences de la Communication et de l'information" from CELSA – Paris IV Sorbonne University.
- Master's in marketing and Brand Strategy from CELSA – Paris IV Sorbonne University.